

LAC INPUT on CL INTERESTS
June, 2009

- **Middle Management:**
 - Making transitions up through the ranks
 - In-person training
 - Role playing to practice skills
 - Overview of management to avoid “I had no idea” response from new managers

- **Training/Mentoring Teams:**
 - By neighborhood
 - Local groups by city, library size, etc.
 - Local expertise by subject (i.e. circulation, ILL, reference, etc.)
 - Identify an issue and invite expert to visit and work with staff
 - Online “request an expert”

- **Human Resources**
 - Performance evaluations
 - Training frontline staff

- **Working effectively with the press**

- **Web presence**
 - Effective use of Web 2.0 tools (wikis, blogs, podcasts, social networking)
 - Creating/sustaining web pages