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Prairie Area Library System Delivery News

More Changes Planned Down the Road...

As we all have experienced, there have been many changes in PALS delivery over the past 8 months: new routes, codes, labeling, delivery times and days to name just a few. We are happy to say that our membership has been supportive and accommodating to the changes. Without your help many of the new procedures would not have been possible. So, thank you, one and all. Your sorting has been a huge help and has enabled us to keep increasing delivery costs in check. We at PALS realize that delivery is one of the most important services we provide to our libraries and we always want to do our best to continue to bring you this service.

Once again we are going to be making a change in the delivery codes this summer. Based on member feedback, we are going to add a number to the end of each code to delineate which route a library is on. This change is designed to simplify the sorting you are doing for us. The delivery code/PrairieCat code will be amended with route information for all libraries no later than August. More information will be coming soon! If you are unhappy with your current delivery code, please contact Judy at judyh@palsnet.info or ext 3150 and express your concerns.

Time Saver...

Members that routinely have more than 20 items for any other individual member library should sort into individual containers/bags for that library. The advantage of this presorting is that individual items do not need to be labeled. Instead, the entire bin or bag should be clearly marked with the destination library's 4-letter delivery code. Any member can choose to do this library-specific sort when they occasionally get a sufficient number of materials for another library.

Delivery Driver Appreciation Week...

The week of May 11th we will be celebrating the annual delivery driver appreciation week. Please remember to offer your courier a well deserved thank you for a job well done.

School Delivery...

The last "regular" week for school delivery this year will be the week ending on May 22nd. If this date is too early or late for your library, please call your delivery supervisor at their service center and we will be happy to make different arrangements. And just a reminder to mark your calendar - the date to resume delivery for the new school year will be the week of August 24th.

Happy Spring!